State of Ohio
MACSIS System Implementation
Project and Operations Planning Meeting
June 6, 2002

MINUTES

Present:

J. Wiant, J. Raab, J. Hughes, K. Cluggish, L. Daniele, Jp Martin, J. Fraser, M. Herrel, D. Day, S. Doklovic, B. Cluggish

Call In:

L. Bosserman, K. Schwartz, C. Couch, N. Burns, B. Taylor, B. Reynolds, K. McCloskey, C. Freeman, J. McIntosh, L. Clay, B. Hefner, R. Yeley, J. Sager, D. Dunn, T. Chambers, P. Quinn, T. Boyer, S. Baker, M. Glanville, J. Mauser, S. Kirschner, P. Garretson, J. McCluggage, C. Neff, P. Coates, S. Robinson, E. Hood, J. Averill, H. Thomas, B. Bretland, B. Miller, D. Strawser, T. Becker, C. Muth

Prepared By:

V. Waller

Topics Discussed:

- Special Topics
  - Medicaid
  - New Provider Modification Form on Web
  - New Member & Specification Form on Web
- Project Updates
  - HIPAA
  - BTAC
- User Group Updates
  - Member
  - Claims
  - MIS
  - BH Module
  - Finance
  - Outcomes
- Board Global Issues

Discussion/Decisions:

- **M. Herrel** reported on <u>Medicaid</u>:

  - If working in retroactive claims, you need to work the claims for clients who recently became Medicaid eligible. These are bound by state law and must be paid. Claims that had been reversed or denied must be made payable.
  - Contracts and MH rates are due on June 7th. ODADAS rate changes will be processed in the order received.

- **J. Hughes** reported that there is a new Provider Modification Form on the Web.

- **K. Cluggish** reported that there is a new Member & Specifications Form on the Web – w/Benefit's Section, Dup Checks, EDI, and Change Control. Recommended by BTAC & MACSIS Team Implementation guidelines. Feedback is needed for the Forms Guidelines.

Project Updates

- **HIPAA Update:**

  - The HCPCS Committee is in process of drafting the TPA (Training Partner Agreement), should be out around 7/1 or 7/4 to the boards.
    - Legal
    - Function of ODJFS & Diamond
  - **J. Hughes** reminded the team that there would be a training for the 835 process, next week.
  - **J. Wiant** mentioned that there would be standards set.
  - **J. Wiant** and **S. Wood** reported that when you access an URL extension on the web – do the checklist for HIPAA.

- **BTAC Update:**

  - Last BTAC Meeting was regarding HIPAA.
  - Nothing new to report at this time.

User Group Updates:

- **Members Update –**

  J. Raab reported that last Friday, May 31, 2002, the power on the 7th floor of the State Office Tower suffered an unexpected temporary power interruption. Enough of an interruption to disconnect the processes being run at the time. The last portion of the PREDI Post for member changes were stopped. We didn't understand the full impact of this until Monday. The end result was that thousands of members had spans termed on May 31, 2002 but did not have new spans created for June 1st. The daily member maintenance process uses the latest span to reflect current eligibility. This meant there were thousands of spans that had been Medicaid that were now NON. The spans could have been for part of a month or for as long as 12 months.

  We believe we have fixed them all now. It took longer to fix than we would normally expect since Bill has been ill with an incredibly bad virus. This reinforced for all of us how important the final post process is when processing transactions for the end of the month. I would like to thank again all the claims and enrollment users for their quick response to our request to logoff the system when we had to perform an FCONX of the member files to get the eligibility span indexes repaired.

  The EEI process is not going to be available until version 7.x of Diamond is placed in production. We will begin testing the modification provided by Perot in August in preparation for when we can implement this version in Production. As all of you should be aware, the process for moving to production is quite lengthy and we are still waiting for several key functions, which do not work as required.

- Double-Loop – J. Raab reported that ODJFS and the Federal govt. have a new program about Breast Cancer and Cervical Cancer – system changed.
- The retro reports have been helpful to users.
- New spans were created.

- **Claims Update –**

  - **K. McCloskey** will be sending out the Claims minutes and that there will be a follow-up meeting in August or September.
  - Getting close to working out bugs in Version 7 – look for demo in late July or early August.

- **BH Module Update –**

  - **E. Hood** reported that there were 164 providers, 173 non-agencies, 120 are in, and 42 processed for the BH Module.
  - There is a change in the BH Manual, contact E. Hood.
  - **B. Miller** (Montgomery County) reported that they have been using the BH scrub with great success.
  - **C. Neff** – go to their website (www.lcmhb.org) and click on the 4th drop-down menu on the left side of the screen for the NEXUS link.
  - SOQIC has been placed on hiatus due to lawsuit.
  - Next BH Mod meeting is 6/13 from 9-10:30am on bridge line (614-644-1098).
  - D. Belinky – revised # 1347 written legal interpretations
  -

- **MIS Update –**

  - **J. Martin** reported that the version **7.1** is not yet ready for prime time, will be needing testers in the future.

- **Finance Update –**

  - **C. Neff** reported that the Finance committee met regarding the 90W plan codes – there is no workable fix. Also agreed by committee that W. Hull would meet with policy level members to drop 90W plan codes by 7/01/02.
  - Also there is a sub-group (MIS/Fiscal) data group, contact Carolyn Muth (Richland County) to join the committee.
  - **T. Boyer** mentioned that the 90W data was useless to the department and didn't want to continue to work with unreliable information.

- **Outcomes Update –**

  - **S. Doklovic** reported that test has plateau and will be sending work out to regarding whom and why.
  - **J. Fraser** mentioned that there were 4 production runs since 5/20/02.
  - There are 20,734 records in production (7 different databases) from 62 providers and 16 boards. With 80.42% approval rate, 723 records were rejected and over 4,000 records critical errors rejected.
  - Updated data flow outcomes on website, please take a look and contact J. Fraser with problems.

Board Global Issues

- MACSIS Website has broken links, J. Wiant will get with the webmaster to fix.
- **M. Herrel** – Med-Somatic for children – benefit change 7/01/02. Medicaid reconciliation packets FY'99 have gone out, contact J. Raab if there are questions on the payment file layout or the correction file layout. And contact M. Herrel regarding the process itself.
- Critical errors – Outcomes/BH – Boards can act passive on them and send back to agencies.
- **S. Kirschner** – Boards are not paying for the 1st three days for Level 1 crisis days before signing sub-agreement. J. Wiant – send memo to Board Association about the issue and email Carolyn Givens and Judy Wortham.
- **P. Coates** – Boards that don't work Ohio claims (level 1) past one year, do the boards have to pay them? Answer is that the policy will be discussed in MOM. Also, clarification from ODADAS – enrollment form for local providers (asking UCI#'s) in special plan. D. Day responded that they have no authority to pay except for DYS (Dept. of Youth Services).
- **C. Couch** – had a question regarding what are people are doing about the issuing of UCI# for State Hospital/PCS clients. J. Wiant – PCS (Patient Care System) is to take in the UCI# to help them to look for people and be able to look at whole costs of patient. Boards should make sure that UCI is submitted to PCS if provider is not supplying the information. Would like to see more consistency in using the UCI#s. L. Daniele – need UCI# in PCS databases for new SMD status flag. Note: Forensic clients are usually missing UCI#s.
- ODADAS Medicaid correction in MACSIS – fixed fee effective 7/01/02 has not been authorized.
- **B. Taylor** - question about the "caution claims (Medicaid)" and what to do if there is no response. Answer is that Boards can deny such claims using the reason code NPR30 as the not covered reason for providers that do not respond within 30 days.
- Procedure and lawsuit end date is September 31, 02.

Single Board Contact WebPage (W. Hull) –
http://www.odadas.state.oh.us/rfc/Boards/Boards.html

Next Meeting:

August 1, 2002 from 9-11am in Room 806A in the Rhodes State Office Tower. The call-in phone number is 614-644-1098.

Reminder – There is no July POP meeting – see you in August!!