

**State of Ohio  
MACSIS System Implementation  
Project and Operations Planning Meeting  
February 7, 2008**

**MINUTES**

**Present:** L.Daniele, Jp. Martin, A.Paschall, J.Lynch, P.Eichner, M.Herrel, H.Bruce, J.Hughes, J.Hink, B.Cluggish, K.Cluggish, K.Fells

**Call In:** T.Chambers, C.Muth, J.Dillon, J.Mausser, P.Coates, B.Miller, J.McIntosh, R.Beegan, P.Quinn, G.Hall, J.Hinkle, D.Staysniak, K.Lafferty, K.Schwarz, S.Greaves, A. Morman, S.Knab, L. Leffman, Y.Quinn, B.Tobin, D.Landrum, S.Baker, C.Freeman, C.Spencer, K.Taylor, R.Yeley, K.McCann, D.Vargas, A.Loftin, M.Glanville, T.Becker, J.Mausser, C.Fratalonie, D.Downs, M.Hennosy

**Updates/Announcements/Reminders**

Cross-Over” Claims Payment Issues and NPI Complications

ODJFS EDI developments and changes have caused some problems. Specifically there have been payment problems with crossover claims from July, 2006 through February, 2007. While a few have been processed and paid, the majority are being held. ODJFS has proposed a fix but it has not been put in operation. We have asked for an escalation of attention, requesting this issue be bumped to the Deputy Director level. Our hope is for a resolution at least by April, 2008. ODJFS is mindful that the (usual) 365 day edit deadline must be waived by them in this delayed processing.

Clearly there are going to be NPI related complications in the crossover arena: there will be an explanatory letter coming out from MH Medicaid Administration 2/8/08 or possibly the week of 2/11/08 with more details. In the past ODJFS accepted the situation of one Medicare Provider identifier being associated with multiple Medicaid Provider Identifiers. In the new NPI world, ODJFS will expect each Medicare NPI to be uniquely paired with one Medicaid NPI. There seems to be an ODJFS expectation that each Medicare site will have a unique NPI, though some mixed messages have been sent on whether this is required or merely recommended. Again a more detailed letter will be coming to Providers and Boards from MH on this issue next week. This communication will discuss crossover claims and the ODJFS Provider Enrollment Form as well as the likely usage of the 6780 (Correction) Form if claims are not crossing over correctly.

Last, an additional point concerning Risperidol billing: Previously these were associated with a separate Medicaid number and again ODJFS will be expecting a separate (unique) NPI.

On-Going Developments at Residency Rules and Resolution

An increase in residency disputes and questions of late have prompted ODMH Central Office staff, led by the Area Directors within the Office of Program and Policy, to internally review residency guidelines for both inpatient and outpatient situations. They plan subsequently to sponsor discussion and input from Boards and Providers.

For now, dispute resolution within ODMH is triggered by the submission of the Residency Verification form by FAX to the appropriate (geographic) Area Director. E-mail submission is not supported; the form must come through 614-466-1571. The form can be found with the MACSIS pages on the ODMH web site, specifically at <http://www.mh.state.oh.us/ois/macsis/policies/rdd/macsis001.pdf> . The ODADAS contact person is Jody Elsass-Locker, Executive Assistant to the Director.

Kathy Cluggish of the MACSIS Support Desk noted that if you send a copy of the form to Support Desk she can and will follow-up on such issues.

### MACSIS Support Desk Issues and Reports Listing

The list of usual and regular MACSIS reports and exchange file constructions has been updated. Almost all of these recently changed names as MACSIS adopted the PHI Encryption protocols mandated by OIT (Ohio Office of Information Technology) and the Governor's office. If you notice any omissions or errors in that list as you review it, please let K. Cluggish know.

This updated list can be found at [www.mh.state.oh.us/ois/macsis/reports/list\\_of\\_reports.pdf](http://www.mh.state.oh.us/ois/macsis/reports/list_of_reports.pdf)

The Support Desk has been receiving quite a few more enrollment requests from Providers recently. It is difficult to judge exactly why, so it would be helpful if Boards would remind their Agencies that the expected process is to work through the county Board to obtain a UCI.

Finally there also appears to be a sharp increase in the number of badly entered dates in the online Diamond database: future enrollment dates, future birth dates, etc. Please caution member entry staff to review carefully what is being keyed. Processes like the nightly member update will not work with future enrollment dates. Likewise, when adding and terming enrollment spans, it is very important to be sure the person's valid Medicaid number is entered into the USERDEF field so the claim can be extracted and sent to ODJFS.

The up-click in such errors led to the suggestion that the Member Users Group should perhaps organize a meeting and training review session. Interested Boards should email K. Cluggish with topics and number of participants.

### BH Web Application Developments, Plans, and Pilot

ODADAS conducted regional presentations in December, 2007 and January, 2008 to demonstrate the first draft of the Web-based BH System and collected recommendations/suggestions from stakeholders. Many of the recommendations have already been incorporated into the application.

A BH training website has been created for anyone wishing to test the application and currently, 17 Boards and 20 Providers have requested access (over 80 individuals). The training site is designed to allow stakeholders to get a feel for the WBBHS application so feedback and suggestions can be collected and incorporated into the final version of the application.

Boards and Providers should send an email to [WBBHS\\_Support@ada.ohio.gov](mailto:WBBHS_Support@ada.ohio.gov) for an account and password. In the body of the email, include your name and the Board/Provider name. If the applicant is a provider, the MACSIS provider number should be included. Also, if the applicant currently has a username for accessing the Web-based Prevention System, include the username since the usernames for both Web-based applications will be the same.

The pilot version of the application will be deployed at the end of February, 2008. Anyone interested in participating should contact their ODADAS regional coordinator. Note that the pilot will involve submitting live data via the web, to replace the current batch reporting.

Between now and the end of 2008, ODADAS will be fine-tuning the system to determine what additional data elements are needed. By January 1, 2009, ODADAS will announce the final list of data elements in the WBBHS and the batch file layout for providers choosing to submit via batch instead of via the web. Providers submitted via batch will have 6 months to work with their vendors to adapt their current batch system to the new reporting format. From 1/1/09 through 6/30/09, both the old and new batch file formats will be accepted. Effective 7/1/09, only the new batch file format will be accepted.

Effective 7/1/2008, ODADAS will be adding a Performance Tracking piece to the WBBHS. This will facilitate attaching client specific data to the Performance Target Outlines and Milestones. More information will be sent later.

#### MACSIS Member and SACWIS (as well as the EEI service interrupts)

Re: EEI. Thanks for your patience with the problems we have been having in the last few days. The problems are related to issues in the back-end DB2 database on the mainframe. Our folks and DBA staff are working virtually every evening to find and fix the issues. We believe EEI should now be operative. If you notice problems, please apprise the MACSIS Support Desk.

A couple of Boards (Mahoning and Stark) noted that they have observed a few records last night and/or this morning where prior span information is not being displayed in EEI. The suspicion is that perhaps a few records were impacted in the DB2 database re-load. Boards are asked to relay any UCI where such problems are observed to the Support Desk and we will be reviewing the records and process.

Pat Coates inquired of the nightly "Med-Elig" update process. This remains part of our scheduled every-evening system update but there has been a two-day outage, related to the investigation of the EEI and DB2 relationship. Med-Elig nightly updates are expected to recommence tonight and be brought fully up to date.

Re: ODJFS SACWIS data. J. Hink related a short history on the saga of pre-adoption IDs and post adoptions IDs from ODJFS. We have now discerned that ODJFS has sent us information on two distinct groups. We have obtained about 800 records for which ODJFS provided a termed pre-adoption ID and a new post adoption ID. We have processed those records into MACSIS. A second 1,200 member group was provided with a termed pre-adoption ID but no new information. We are in communication with ODJFS for clarification. J. Hink and M. Herrel are trying to obtain some answers – without success for now.

## MACSIS Claims Datamart Developments

Version 8 of COGNOS is now in place on the Claims Datamart. We also have a new, larger server in place, one sized to even (we hope) well handle the larger “Provider Cube.” We have plans for teleconference based training on this Version 8 in the near future – we will also spend on some time at the Spring MACSIS MIS session. If you have questions or problems, please let Mark Hennosy know through the MACSIS Support desk. Your feedback and ideas are important to us.

## MITIS and the “Sister” Agencies

A. Paschall reported that ODJFS has held a “Sister Agencies” meeting to share information about the MITIS (Medicaid Information Technology System) Project. “Sister Agencies” is a colloquialism for the smaller State Departments which operate as a pass-through to ODJFS for particular providers and services – these are the Departments originally invited by Walter Hull and Joe Wiant to be part of the MACSIS collaborative (ODADAS, ODMH, Aging, ODMR).

MITIS is to be the new Enrollment/Benefits/Claims endeavor for ODJFS. Plans and functionality were discussed and regular such meetings are being talked about by ODJFS so that the Sister Agencies can be educated about the capabilities of the new system and discuss individual needs. It should be noted that the MITIS discussion emphasized that full implementation may be several years in the future and that ODJFS is behind schedule. The claims component is especially complex and will likely require the most time to be fully functional.

It was also pointed out that the MITIS RFP was awarded to EDS (formerly affiliated with Perot Systems), and our initial glance suggests a haunting similarity between it and the Diamond 950 product we have reviewed in MACSIS.

## SAS70 Audit

The SAS70 audit for 2007 formally kicked off this week. We are not expecting a complicated review since there were not major system changes in the last year. We were lucky and have had a MACSIS experienced auditor assigned, though not last year’s lead. The planned finish date is mid-April though pre-publishing reviews and such probably mean the final date is more like mid-May.

## Archiving SFY’07 in December of 2008 (It’s never too early to announce)

Experience suggests, it’s never too early to begin announcing. MOM staff want also to thank everyone for their cooperation and understanding in this year’s archiving of SFY’2006 claims. Aside from getting the last two folks off the system, it seemed to go well. Boards should have received their special FY06 archive extracts. A few have asked for and received an all-archived-years file as well. Those are becoming a bit of a resource-monster, they involve handling over 97 millions claims! Still, on a time permitting basis, we will provide such files to Boards upon request. Such should be directed to the Support Desk and/or Jp.

## **User Groups**

Members: no additional report from the earlier discussion. Member/enrollment related training is being considered. Email MACSIS Support with topics and attendees.

Claims: no issues or needs reported.

BH: H. Bruce reported that the admission record BH compliance was now averaging about 77% with AoD providers running 79.32% and Dual providers at 74.13%. They have had some space issues on their BH database server and not all planned extracts have been created lately. Those issues have been resolved and everything should be up to date by the week of 2/11/08.

MIS: The Spring MACSIS MIS meeting is scheduled for May 15<sup>th</sup>, again at the State Library in Columbus. Agenda items and topics of interest for that meeting should be sent to Jp. Martin, J. Fraser, and T. Chambers. We would strongly encourage Boards to share best practices and local systems development; the efforts of Jody McCluggage and Dennis Staysniak were outstanding in last fall's session.

**Important Reminder**: There is a scheduled MACSIS Production outage at 4 PM on 2/8/08. Please, please remind folks to be off the system at 4 PM. When will the system be back up? The schedule says we should expect things to be done Saturday afternoon. Be warned, this sort of maintenance tends to run late.

### **Board Global Issues**

1. B. Miller inquired about RJ Files/Reports. There have been some problems recently, since perhaps January 7<sup>th</sup>, was there any news? H. Bruce said he and his staff were working on corrected versions. They hoped to be publishing and distributing those very soon.
2. Jp. Martin relayed that there have been informal inquiries if the Outlier Reports could be modified for the circumstances of a given Board – could a service or more likely a service for a provider (for a board) be specially handled or filtered in the Outlier Report process. The answer to that is yes, we have and will make such accommodations. We need to be sure that all the information needed is adequately described, we want such filters to impact only the requested Board. R. Beegan reports that they have had some incomplete Outlier reporting as a function of such filtering. Jp will organize and publish what is in place, and work with them (and anyone else with such requests) to be sure we have in place what everyone would prefer. Editor's note: Keep in mind your weekly extracts include every claim within the MACSIS Production system for your company – thus you do have a copy of all available information and can create cross-check or other reports on Holds, Outliers, or anything else.

### **Wrap Up and Next Meeting**

We seem to be meeting our collective needs by holding MACSIS POP conference calls on a Quarterly basis – that would seem to be the plan going forward. We will keep our room and conference line monthly reservation in place; we certainly can meet when and if there are agenda items or emergent issues. Please don't hesitate to let us know of problems or concerns or needs. Upcoming reserved dates are March 6, April 3, and May 1, 2008. Bridge line number is (614) 644-1098.