

State of Ohio
MACSIS System Implementation
Project and Operations Planning Meeting
June 2, 2005

MINUTES

Present: K. Cluggish, D. Day, J. Martin, J. Wiant, B. Cluggish, L. Daniele, B. Taylor, J. Hughes, L. Xin, H. Bruce

Call In: R. Yeley, K. Taylor, B. Tobin, D. Vargas, B. Miller, K. McCann, S. Baker, H. Thomas, L. Clay, B. Heffner, M. Glanville, T. Chambers, J. Dillon, P. Quinn, C. Freeman, C. Neff, C. Fratalone, P. Coates, J. Mausser, D. Strawser, A. Loftin, P. Dehner, T. Becker, D. Dunn

Special Topics:

Redesigned ODMH Website: The newly redesigned website for ODMH was rolled out in May. The MACSIS Support team is reviewing all documents with embedded links to make sure that the appropriate pages are attached. The new site also includes a search engine.

MACSIS ListServes: It was reported that emails were bouncing due to a problem with Lyris defaults. With the help of Mason Landrum, this has been fixed by using a default suggested by Lyris to help resolve DNS issues.

New ERAs: The new ERAs will be in board directories next week. Both the old and new formats will be created for the time being.

User Group Updates

Members: None

Claims:

A Users Group meeting was held on May 24, 2005 that was very well attended. S. Baker commented that the discussion of the materials originally presented at the FMG meeting were particularly valuable since not all the claims users attend FMG. Future meetings will incorporate such materials.

BH Module:

Overall, compliance has reached 70%. Reports on case closure compliance will be produced in the near future, where an "expected" closure will be defined as "within 180 days of last service" for AoD clients. ODMH still is not requiring BH records, but Boards may include such a requirement in their contracts with providers. Note that some providers have reported that Boards are saying that ODMH requires BH. This is not the case and providers should be aware that this is strictly a Board requirement. Clarification was requested on a memo sent by Don Anderson several years ago that may have stated that ODMH intended to require BH, so J. Wiant will look into this and follow up with ODMH administration about the confusion. Boards are requesting a position statement in writing as to the ODMH stance on the issue.

MIS:

Maintenance for equipment at the SOCC (mhub and mhdw) is scheduled for 6/5/05 from 6:00 am – midnight. Since extracts run on the mhdw server and must be FTP'd to the mhub server, extracts will not be available until the morning of 6/6/05. Note that EEI will also be down on Sunday, but all other production related activities on MHHIPAA will not be affected. J. Martin reported that the OS3 group at the SOCC is still working on the new FTP accounts, but no implementation date has been discussed. Boards will be notified as soon as more information is available.

Finance:

J. Wiant discussed the activity of the Ohio Attorney General regarding possible Medicaid fraud and duplicate reporting. It appears that some Boards are not providing their agencies with the 835 files and reports that are created, resulting in providers submitting claims a second time since they had no record of having been paid. HIPAA requires that Boards provide remittance advices in the 835 format so any Board that is not doing so risks fines for being out of compliance. Although a second identical submission should result in the claim being denied in Diamond, if a provider changes place of service or modifiers, the claim might be paid. Boards should make sure that both in-county and out-of-county providers receive the 835 in a timely manner to avoid duplicate payments and possible audits/investigations.

Board Global Issues

Rate sheets for Medicaid rate changes: A memo from D. Day and A. Bergefurd was sent to the executive directors at Boards and Medicaid Providers explaining that when rates are adjusted, a copy of the form should be sent from the provider to both the board and the relevant department. Apparently not all providers are sending copies to the board so board staff are unaware of the changes. It was suggested that boards use the weekly pricing/contracts report to check if Medicaid rates for their providers have changed.

SAS-70 audit: The audit is complete but the final report has not been sent. Preliminary reports indicate procedures for notifying state staff about board staff resignations are not tight enough but there is nothing that can be done since it is a board responsibility to send notification. There was improvement in the area of disaster recovery for both Diamond and EEI. The final report should be coming soon.

Production outage of 5/23-24: Questions about how to avoid this in the future were raised. Since the likely cause was folks having a record open when the system went down, discussion centered around how to make sure all relevant staff are off the system at the appointed time. It was suggested that each board have a "monitor" who ensures that staff have signed off before the scheduled outage, making sure that open sessions are not just minimized on the screen. The MIS users group will discuss solutions at their next meeting.

PATH program and MACSIS: Board MIS staff have been invited to a PATH meeting on 6/8 to discuss the implementation of PATH in MACSIS. Several boards requested that PATH be included in MACSIS, however based on current information, it does not seem feasible since most of the program involves outreach, which is not a named service and thus not billable in MACSIS. J. Lynch and L. Daniele will be at the meeting to answer questions and explain MACSIS to the PATH staff. (PATH is the Projects in Assisting Transition from Homelessness currently funded in 12 board areas with federal funds.)

Next Meeting: The July meeting will be cancelled unless J. Wiant receives email requests to hold the meeting. The next meeting will be August 4, 2005 9-11am in Room 806A in the Rhodes State Office Tower. The call-in number is (614) 644-1098.