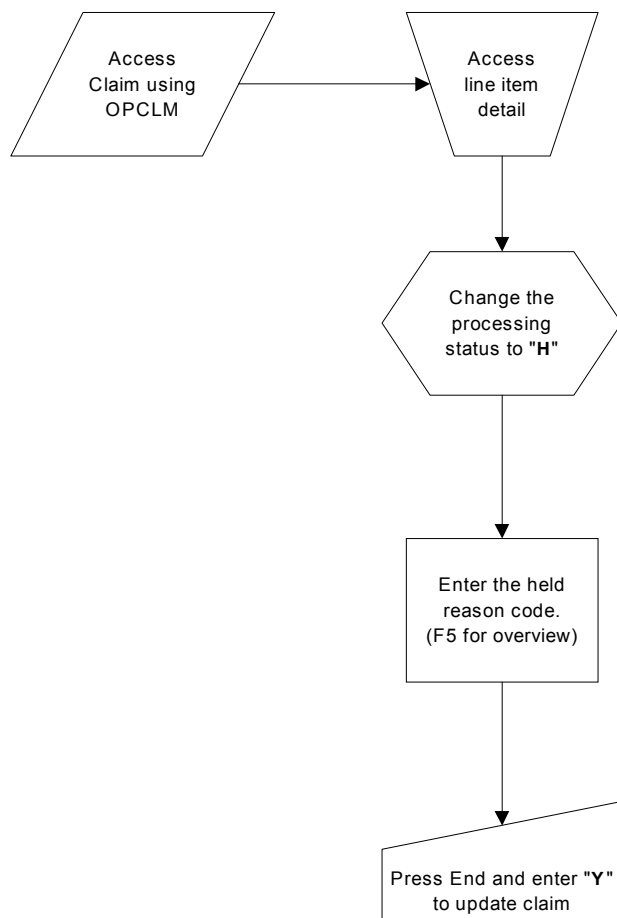


## Putting a Claim on Hold



1. Access the claim line detail of the claim
2. Change the processing status to "H" (Hold)
3. Enter the "hold reason" code
4. Save/Update the claim line