Correcting Denied Claims

MBRIN - Company = Ohio

1. Access claim using OPCLM
2. Press F6-F to refresh the header (Does the plan code change? If yes go to 3a., if no go to 3b.)

3a. Press End
Enter "A" to adjudicate the claim
Press F6-B to price and adjudicate the claim
Press End
Press "Y" to update/save the claim
Press Home to return to Header screen
Update/correct security code
Press End
Press "S" to save the changes.

3b. Press End
Enter "A" to adjudicate the claim
Press enter until you reach the Company code field - type in correct company code.
Go to the G/L Ref field and enter the default code - usually DEF
Press End
Press "Y" to update/save the claim
Press Home to return to Header screen
Update/correct security code
Press End
Press "S" to save the changes